



Strategic Plan

2021-2025

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The Office of the Auditor General acknowledges the traditional custodians throughout Western Australia and their continuing connection to the land, waters and community. We pay our respects to all members of the Aboriginal communities and their cultures, and to Elders both past and present.

Who we are



The Auditor General is an independent officer of the Parliament with responsibility for auditing the Western Australian (WA) public sector. The Auditor General has complete discretion in the performance of these functions. This independence and freedom from pressure, influence or interference is the cornerstone of public sector audit. The Auditor General reports directly to Parliament.

The Office of the Auditor General (OAG) supports the Auditor General and is one of the largest audit practices in Western Australia. The OAG is a public sector entity and the Auditor General is the chief executive officer and employer of staff.

Our vision

Supporting accountability and continuous improvement in the public sector through an informed Parliament and community.

Our mission

Serve the public interest through independent auditing and reporting on State and local government finances and performance.





Our values

Integrity

We conduct our business in an independent, professional and ethical manner. We apply an open, honest and fair approach to our stakeholders.

Quality

We provide credible work that makes a difference. We take pride in our work and strive to deliver above expectations, being agile to improve our efficiency and effectiveness.

Service

We perform our duty to the Parliament and community, valuing the contribution of our people and stakeholders, and encouraging a collaborative and constructive approach to our work.





What we do

The Auditor General is responsible for:



auditing the Annual Report on State finances



conducting annual financial statement, key performance indicator and control audits, and issuing audit opinions for State government entities including departments, statutory authorities, tertiary institutions and corporatised entities



conducting annual financial statement audits and issuing auditor's reports for local government entities



undertaking wide-ranging performance audits to ensure there are adequate controls within State and local government entities, compliance with relevant legislation, and most importantly efficiency and effectiveness of operations or programs



reporting the results of audits to Parliament in an objective, competent, insightful and timely manner

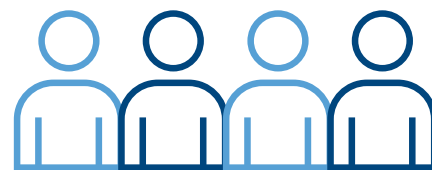


performing forensic examinations and audits to determine whether there are indicators of fraud or wrongdoing.



Our budget is around

\$30 million



We have a diverse cultural and social **workforce**

We achieve this with a budget around \$30 million, a diverse cultural and social workforce and the professional resources of our contract audit firm partners. Our people have a range of qualifications and experiences well beyond simply auditing. We are very proud of this diversity because it strengthens our capacity and culture, better reflects the vibrant WA community and makes the OAG a more enjoyable place to work.



Our strategic direction

Four pillars form the basis of our strategic plan:



**Strengthening
our capability**



**Demonstrating
excellence**



**Delivering
results**



**Adapting and
innovating**

This strategic plan outlines our priorities and desired outcomes, and how we plan to achieve them.

We have identified measurable actions to allow us to monitor our progress and know if we have delivered our goals.

Each of our business units develops an operational plan aligned with the strategic plan, to ensure we are working together to contribute to achieving our goals.



Strengthening our capability

What is our objective?

- build on our solid foundations to strengthen the skills and leadership capability of our motivated workforce

What we do

- attract, develop and retain the people we need

How will we do it better?

- broaden the appeal of the OAG
- enhance the efficiency of our recruitment processes
- reinforce a supportive work environment that presents interesting opportunities that challenge and develop people
- offer professional development journeys that support career pathways
- promote and support cross-portfolio experiences and networking opportunities
- provide regular messages and experiences for our staff that reinforces the value of our unique and important mission and their contribution to that

What does success look like?

- a resilient and collaborative workforce
- a published training menu aligned with our workforce capability framework that includes leadership development pathways
- positive employee satisfaction survey



Demonstrating excellence

What is our objective?

- model exemplary standards in how we undertake our business

How will we do it better?

- streamline and standardise the audit process through robust and fit-for-purpose methodology and tools that comply with applicable standards
- actively identify, validate and implement efficiencies and innovations to our internal control environment
- participate, share and learn from multi-jurisdictional and professional forums
- practice what we preach – good governance underpinned with accurate, timely value-for-money audits

What we do

- strengthen and continuously improve business processes and our performance against key performance metrics

What does success look like?

- recognised as champions of good governance, integrity and probity
- our practices set the benchmark for public sector entities
- audits are delivered on time and on budget
- relatable and impactful reports that focus on serving the public sector and that stakeholders engage with



Delivering results

What is our objective?

- deliver credible, independent assurance reporting and advice, that helps improve public sector performance and accountability

How will we do it better?

- maintain a pragmatic and independent mindset that takes advantage of our multi-jurisdictional context
- maintain compliant audit methodologies that enhance audit impact and integrity
- maintain and enhance audit methodologies to comply with new standards
- safeguard and promote OAG's independence, credibility and impartiality
- share knowledge and expertise within the OAG, across the public sector and the audit profession
- target audit activity to statutory obligations and key public sector exposures

What we do

- undertake timely high-quality, fair and balanced and transparent audits that are compliant with professional standards and deliver value for taxpayers

What does success look like?

- improved public sector financial management, performance and accountability
- improved awareness of what good governance looks like
- productive relationships with external stakeholders



Adapting and innovating

What is our objective?

- ensure we have the skills, knowledge tools and mindset to meet our, and the Parliament's, current needs and to respond effectively to change

How will we do it better?

- implement modern, secure and resilient information systems infrastructure that is fit-for-purpose and future-ready
- deploy adaptive and user-friendly remote-enabled systems and processes
- enhance the user experience through technology deployment and training
- enhance collaboration opportunities through enabling technologies
- successfully implement and integrate new functionality and this is used with confidence and convenience

What we do

- successfully implement and integrate systems and approaches that can adapt to change

What does success look like?

- a workforce culture accustomed to change and identifying ways to do things better
- increased engagement from the information and communication technology team to innovate how we confidently use technology
- improved technology and process efficiencies through system optimisation

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